



Ezwim Operator Services (EOS) offers web-based bill presentment and unique fleet management and monitoring tools enabling operators to broaden their managed mobility service portfolio for their business and consumer markets.

Key features

- **Empowers the operator's clients** customers have access to telecom usage and cost analysis data across the enterprise organisation
- **Reporting & Analysis** automated management reports provide instant insights for actionable intelligence
- **Online bill presentment** at every level of the company, from telecom managers down to employees
- **Asset inventory** complete overview and management of subscriptions and devices
- **Split billing** allows for separated and automated cost allocation of private vs. business spend or allocating cost against projects
- **Service Level Agreement** SLA monitoring between enterprises and the operator as well as between telecom managers and end-users
- **SaaS** Complete outsourced Software-as-a-Service (SaaS) solution. Allows for flexible integration with operator portals and billing infrastructure

Operator benefits

- **Service differentiator** EOS supports enterprise requirements for relevant telecom management tools
- **Revenue opportunity** EOS enhances the operators' managed mobility service offering which is a growing revenue stream
- **Churn reduction** In-depth insight into enterprise telecom usage will help to offer the right services and price plans to customers, this will strengthen the relationship and reduce churn
- **Fast service deployment** EOS can be operational within 3 months
- **Low Total Cost of Ownership (TCO)** Ezwim offers a complete outsourced solution, with no upfront investment
- **Decrease operational costs** EOS enables moving from a paper bill to an electronic invoice saving handling cost. It also reduces help desk costs by providing self service support to end-users for billing enquiries and dispute resolution

Benefits to the enterprise customer

- **Comprehensive understanding of telecom usage and spend** Automated management reports provide an instant summary overview of individual, departmental or company spend of all telecom services
- **Optimisation of telecom services** In-depth understanding of actual telecom usage of the organisation enables optimisation of telecom services; e.g. employees can use the most suitable telecom products and services based on their profile. In addition it supports telecom innovation by monitoring uptake and cost
- **Productivity improvement** Telecom managers and cost centre managers are equipped with relevant tools to effectively control their complete telecommunications fleet
- **Split Billing** The web-based tool allows all telecom users to automate the allocation of telecom cost for personal or business use or against projects